Tenuta di Murlo



Deluxe Rooms
Services and Activities

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HOW TO COMMUNICATE WITH THE ESTATE CONCIERGE

The Concierge Team is happy to assist you with arranging any service and to assist you with any information you may need during your stay.

Any request to the Concierge office must be received via e-mail (concierge@murlo.com) or by phone (+39 346 734 3527).

Please kindly note Tenuta di Murlo won't grant answers for any requests received via WhatsApp.

Alternatively, you may meet us at the new Concierge Desk at the New Farm area!

You may reach us via the eastern entrance of the Estate. You may find instructions at page 13 of this booklet.

Office opening hours: 9:00 am – 7:00 pm

BREAKFAST AT IL CALDARO

At Tenuta di Murlo, the day starts with a delicious, seasonal farm-fresh breakfast. Organic cheeses, eggs and fruits are part of the daily offering on our breakfast table.

Breakfast is served at the Orangerie at Il Caldaro restaurant from 8:00 am to 10:00 am.

Our breakfast consists in a mix of sweet and savoury items – from croissants, biscuits and home-made pastries (according to what our chefs have freshly prepared for our guests) to cheeses, bacon, a selection of cold cuts, bread and eggs. It also includes milk, coffee capsules, yogurt, cereals and seasonal fruits.

Cost for breakfast: €20/person Gluten-free breakfast: €25/person Room service: + €10/person

For children up to 6 years of age the cost of breakfast is €10/child.



THE NEW FARM



Located a few minutes' drive from the Eastern entrance to the estate, our New Farm is much more than a simple farm!

It is a unique location where many different experiences take place during which our guests have the possibility to meet each other.

You may visit the farm and feed the animals, visit our Shop selling the estate produce and local craftsmanship, participate in cooking classes, truffle hunting, bee experience, wine and whisky tastings, and many other experiences, and even meet the Concierge team at the dedicated Concierge Desk.

Ask the Concierge for the Calendar of Activities scheduled during your stay!

HOW TO REACH THE NEW FARM and the CONCIERGE DESK

To reach the **New Farm**, with the **Concierge Desk**, the **Cooking School**, the **Shop**, and the meeting point for **activities** like the truffle hunting, farm and bee experience, guests can reach the location independently with their cars.

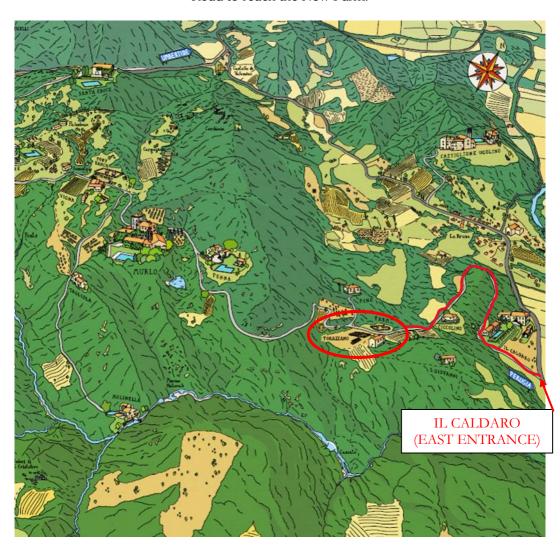
You will just need to turn right when taking the main road from Il Caldaro Restaurant, and after the curve, turn right for the gravel road that will take you to the road bar of the Eastern entrance of the estate, call us (+39 346 7343527 - +39 340 8231171) and we will open the road bar for you. After only 3 minutes driving (1,5km) you will reach the location.

Reach us by car via the East entrance of the Estate:



Please kindly note that, in order to preserve the natural wildlife, we need to limit traffic in our natural reserve, therefore guests are not allowed to drive their cars within the estate if not authorized previously by our staff.

Road to reach the New Farm:



THE MURLO SHOP

At our new shop you will find everything that makes your stay at Tenuta di Murlo special every day. Here you will find everything that is **produced within the estate**: Murlo extra virgin olive oil, our wine, sauces, and fresh pasta handmade by our chefs, cheeses, charcuterie, and vegetables and products from our Farm.

Not only that, in addition to food you will find many ideas to embellish your home and bring a bit of Murlo to your home: local handicraft products such as cashmere, the precious ceramics of Deruta and placemats woven by expert hands, as well as **natural cosmetics** made with the products of the Estate. A great idea to buy gifts for yourself or your loved ones.

Use the QR CODE to visit our online shop:





COOKING CLASSES

The new farm **kitchen** is the perfect place to learn how to cook all the specialties of the local cuisine.

Our chefs will guide you in a cooking lesson that combines practice and theory, whatever your level. Our philosophy is simple: we want to share the love of good food with our guests. The lessons offered are:

Fresh Pasta Making Cooking Class

Follow ancient Italian traditions and learn the art of fresh pasta making in this 2-hour hands-on cooking class. Our chefs will show you how to make Tagliatelle, Lasagne and Ravioli.

Pizza Making Cooking Class

Are you a fan of Pizza? You've tried in all possible ways, but you've never ventured in its preparation? Come and discover all secrets of pizza-making with our chef! In this cooking class you learn how to prepare pizza from scratch: kneading, rolling out, topping and baking (both in a wood-fired and in an electric oven).

Price for 2-hour cooking class for minimum 4 people:

€100/person

Price for 2-hour cookery class for less than 4 people:

€120/person

(For cooking classes for a group of at least 2 adults and 2 children under 12, children will have 25% discount)

You may reach the new Farm via the Eastern entrance of the Estate (see map).

Round shuttle service: 40 Euro (up to 8 people)

TRUFFI.E HUNTING



Truffle hunting in Umbria is an age-old tradition and a unique and evocative experience. The truffle hunter guides his guests on a fascinating expedition through the forest of Tenuta di Murlo, seeking truffles with the help of his faithful truffle dogs, and teaching you how to distinguish the different truffle varieties. The experience lasts about one hour.

Activity price with small tasting: Activity price with truffle-based lunch: from € 100/person* from € 160/person*

The meeting point is at the new Farm, which you may reach via the Eastern entrance of the estate:



Round shuttle service: € 40 (up to 8 people).

*Minimum 4 participants - for smaller groups prices available on request. Prices valid from March to September (black truffle) - prices for other periods available on request (for white truffle season).

BEE EXPERIENCE



Honeybees are the lifeline of a healthy environment carrying pollen to the multitude of plants across the estate.

This experience will introduce you to the complex and fascinating life of honeybees and will end with a tasting of our delicious honey.

For this experience we have availability for groups of up to 6 people at a time.

Cost (including honey tasting): €70/person

Round shuttle service: €40

PONY RANCH & FARM



Visit our little pony ranch and meet our lovely ponies Pioggia and Odette and our sweet donkey Luna. They love meeting our guests and children and they love carrots and apples!

Visit of the farm and pony ranch with guide: €80.

Maximum 6 people at a time.

CERAMIC CLASSES

We are very excited to introduce you to the new activity we are proposing this year at Tenuta di Murlo, ceramic classes! Ceramic is a real milestone of Italian culture and particularly for the Umbria tradition...just think of the town of Deruta, know worldwide for its ceramic, and at only 30km from our estate.

This class introduces our guests to the ancient craft of working with clay. You will experience hand-building techniques to make a unique handmade creation that will be enjoyed for a lifetime!

Cost is €120/person for a 2 hour class – minimum of participants is 2 people.



WINE TASTING AT THE ESTATE

First established in March 2018, in a beautiful place in the heart of the Estate, our vineyard is part of our long-term vision at the Murlo Estate to create a flourishing self-sustainable land.

Tenuta di Murlo invites you to participate in our wine tastings accompanied by the sommeliers of the estate restaurant, Il Caldaro. Dedicated not only to our wines, our wine tasting itineraries will transport you on a sensorial journey through Umbrian and Italian flavours.

Wine tasting at the new Farm:

For 4 people or more: starting from € 55/person For less than 4 people: starting from € 95/person.

Round shuttle service: € 40



SPA TREATMENTS IN SUITE

The Murlo Estate offers a wide range of spa and beauty treatments that guests may enjoy directly in their room. Our experienced, professional therapists offer personalized treatments, ensuring our guests receive attention, pampering and deep relaxation. A true caress for the body and the soul.

Holistic massage: 50 minutes € 150 De-contracting and relaxing massage with essential oils.

Therapeutic massage: 50 minutes € 150

This is the perfect massage to make light work of muscle knots and tense shoulders. In this personalized massage your therapist can hone in on problem areas and focus on your back, shoulders, legs depending on the areas where you have issues with acute or chronic discomfort.

Treatments in Suite:

Manicure - 30 min	€ 70
Pedicure - 50 min	€ 100
Permanent nail polish	€ 70
Waxing	starting from € 60
Haircut and styling	€ 120
Hair dressing	€ 150
Make up	€ 100

YOGA, PILATES AND FITNESS

Enjoy a personal yoga or meditation class with stunning views around the Estate. The natural beauty and remoteness of Tenuta di Murlo will replenish your soul. These classes focus on improving your flexibility, strength and balance while enhancing posture, coordination and mental focus.

If you enjoy running and staying active on holiday we have created a list of activities for all our guests.

Our sporting offer is designed to help you stay fit and active... all whilst taking in the breath-taking scenery of the green Umbrian hills, of course!

Yoga and Pilates (Yoga mats included for all participants):

Price up to 3 people: € 160/hour Price for 4 to 6 people: € 220/hour

Estate yoga mat rental: on request

Fitness:

Swimming lesson for one person: \in 140/hour Swimming lesson for two persons: \in 200/hour Water-Aerobics lesson starting from \in 100 (30 min.) Personal trainer: starting from \in 150/hour

Unless otherwise requested by the client, each fitness session will be arranged at the discretion on the trainer (with basic fitness equipment included).

Should you have specific requests, we suggest discussing about your training session in advance with your Concierge. Extra fitness equipment may be provided on request at an extra cost. Prices for bigger groups on request.

BIKE RENTAL



The Estate and the surrounding area is perfect for all biking lovers, from beginners to expert racers!

Our bike rental company may provide different types of bikes for our guests who wish to enjoy all the Estate adventurous trails. Guided tours are also available. Please ask your Concierge. Bikes are supplied with a bottle cage, puncture repair kit, pump and normal pedals. You can also decide to mount your pedals or request quick release pedals. At the time of booking you will be asked to indicate the exact days when you need the rental, your height, where and when the bikes are to be delivered and what kind of pedal normally used.

MTB and Road bike rental: starting from € 50/day/bike Electric bike rental: starting from € 70/day/bike

Delivery and Collection service to from the Estate

service to/from the Estate: starting from € 90

HORSE RIDING



Ride the many trails winding through the enchanting hills of Umbria. All levels of riding experience are welcome. Horses are gentle and suitable for children. Our partner riding center is situated about 20 minutes from the Estate by car, and offers the opportunity for experts and beginners to enjoy horse riding in the countryside or riding lessons.

Lessons for beginners (approx. 1 hour) starting from €50/person - up to 3 riders at a time.

Horseback riding for expert riders from €70/person - up to 6 riders at a time.

For the expert riders, the horse **riding within the estate** is also available and this is a unique opportunity to wander through the olive groves, meadows and woodlands of the estate on horseback. For riding at the estate the starting cost is €150/person. Minimum 2 and maximum 4 participants.

Please contact your Concierge for further details on possible itineraries within the estate and prices.

WINE TOURS & TASTINGS

Umbria is one of the Italian regions with the largest number of certified 100% Italian wine and food producers. The vineyards of the Montefalco area, one of the most beautiful villages in Italy, give *Sagrantino* and *Rosso di Montefalco*, and others among the most appreciated wines, to the Italian wine heritage.

The area is full of wineries where the love for wine is passed down from father to son. Among the most renowned wineries we find Antonelli, Caprai, Scacciadiavoli, Lungarotti and Paolo Bea, which offer our guests various tasting options and customizable experiences. Whether you simply want to taste excellent wine or enrich the experience with a picnic or lunch, the Concierge Office is at your disposal for information and reservations.

Ask the Concierge for a quotation, you may also request a quotation for a transfer service with private driver!



Use the QR CODE to discover the experiences available



OLIVE OIL TASTING & MILL EXPERIENCE

For all our guests, it is possible to organize a trip to one of the most famous and ancient olive oil mills in the area of the Trasimeno Lake, Fattoria Luca Palombaro in Monte del Lago. Guests can choose among different programs: from the tour of the mill and its estate with ancient olive trees, followed by a olive oil tasting to the tour followed by light lunch or dinner. The mill is located in a very suggestive location in Monte del Lago, a small village on the very top of a headland right on the waters of the lake. Needless to say, the beauty of the view is majestic. Ask the Concierge for a quotation, you may also request a quotation for a transfer service with private driver!

Tours starting from € 40/ person for minimum 4 participants, ask for a tailored offer!

Use the QR CODE to discover the exact location and meeting point of the activity



BOAT TOURS & WATER SPORTS AT TRASIMENO LAKE



Lake Trasimeno, located in the green heart of Umbria, is a splash of inky blue amidst beds of reeds and charming whitewater lilies. It is about 30 minutes by car from Tenuta di Murlo. Lake Trasimeno's characteristics – its large size and limited depth – make it the ideal place for boat tours. A boat tour is way to admire the lakeside beauties and villages and explore the lake by circumnavigating its island.

At Lake Trasimeno you will also have the possibility to rent sunbeds and umbrellas to relax on the lake shores or arrange water sports such as windsurfing, Kayaking, Water Skiing, etc.

Boat tours starting from € 470, ask for a tailored offer!

Use the QR CODE to discover the exact location and meeting point of the activity



BALLOONING ADVENTURE



Discover the real authentic Umbria standing in a wicker basket thousands of feet up in the air, looking down at forests, vineyards and historic towns. Being up in a balloon, drifting quietly is an almost spiritual experience!

The balloon flight normally lasts approximately an hour and ends with the traditional picnic breakfast or aperitif on a picturesque location with amazing views merged in the countryside. This is the perfect activity if you wish to make your holiday in Umbria unique and unforgettable.

This activity takes place at 45 minutes driving from the Estate and very early in the morning.

Cost is € 220/adults and € 145/children (from 6-12 years old). Length of flight is 1h / 1h30 - Total duration of the activity: about 3 or 4 hours.

An advanced payment of 20% of the total amount is required upon confirmation to secure the activity.

Use the QR code to discover the exact location and meeting point of the activity

QUAD-BIKE TRIPS



Thanks to quad tours you can discover Umbria in a different way, which will take you deep into the countryside and all in very safe conditions. A fun adventure to enjoy with your friends, partner or family! The guided tour of lake Trasimeno hills and surroundings is an unconventional way to explore this beautiful area. A funny, adrenalin-fuelled and unforgettable experience to live a day far away from the city.

This activity takes place near the Trasimeno Lake at approximately 40 minutes from the Estate.

One hour tour (only driver):
One hour tour for 2 people (driver + passenger):

Use the QR code to discover the exact location and meeting point of the activity

€ 100/quad € 135/quad



ANTOGNOLLA GOLF

The Antognolla Golf Course, which is only a few minutes' drive from each villa, is a magnificent 18-hole championship golf course designed by the famous architect Robert Trent Jones Jr and dominated by the imposing Antognolla Castle dating back to the 11th century. The layout features dramatic cliff-lined fairways, beautiful lakes and stunning views of the castle and surrounding countryside, giving golfers 18 holes of pure pleasure.

Our guests benefit from 15% discount on green fees, and 5% at the Antogolla Golf shop.



CHOCOLATE ROAD

The Chocolate Road is suitable for chocolate lovers in all seasons in Umbria. The heart of Italian chocolate beats in a fascinating place rich in history , at Casa del Cioccolato Perugina. CNN named it as one of the top 5 destinations in the world for chocolate lovers and The New York Times listed it as a must see for anyone visiting Perugia. So a visit to the Wonkaesque world of Perugina chocolate factory and museum is really something that you cannot miss when you come to Umbria! After visiting the museum, you'll wend your way through an enclosed sky bridge, watching as the white-outfitted Oompa Loompa-factory workers go about their chocolate-creating business. And for the most sweet-toothed the visit may end at the chocolate store!

If you want to discover something new, BeWell offers the right experience for you. Taste chocolate from the cocoa bean to the finest praline... lactose free and 100% vegan. A chocolate that makes everyone happy. We challenge you to recognize the difference!

Experiences starting from € 9/person.



SHOPPING ROADS

If you are keen on shopping, then Italy is one place you can really enjoy this activity. Experience the great artisan tradition of the Green Heart of Italy and create your own ceramic masterpiece. Look for the best cashmere directly in a knitwear factory. Discover shops, workshops, antique fabric, inlaid furniture... There are a number of places that you can visit from the Murlo Estate and we can provide detailed directions or arrange for you private transfer with driver.

Cashmere Road

It is not by chance that the English, fond of the luxuriant wool, refer to the area around Trasimeno as the "Cashmere Valley", and that they put shopping right next to the region's artworks, landscapes and cuisine on their list of reasons to visit Umbria. Between the most renowned Cashmere producer we may enumerate Brunello Cucinelli, Lamberto Losani and Rocco Ragni.

Special discounts on Rocco Ragni's collection and on Losani'collection are reserved for our guests. Please ask your concierge about discounts cards.

Shopping Malls

Valdichiana Outlet Village – approx. 40 minutes from Murlo The Mall – approx. 1h and 40 minutes from Murlo- You will find famous brands such as Gucci, Fendi, Giorgio Armani, Ferragamo, Loro Piana, Valentino, Yves Saint Laurent, Tod's, etc.

The Space – Montevarchi – approx. 1h and 40 minutes from Murlo. The Space is Prada's official outlet, something very unique to find. The Space offers also: Miu Miu, Church's, Car Shoe, Helmut Land, etc.

CRAFTSMENSHIP TOUR



Discover the ancient Umbrian arts and let yourself be fascinated by the stories of the artisans who, with their work, continue to expertly preserve the riches of our territory.

Among the many realities that best represent Umbrian craftsmanship, there is certainly **Giuditta Brozzetti**'s laboratory. With Marta, this ancient weaving workshop is now in its fourth generation and, while evolving to keep up with the times, remains one of the last hand weaving workshops on jacquard looms in Italy. A fascinating all-female story, in a suggestive location, the Church of San Francesco delle Donne.

Another story to discover is that of the master glassmakers of **Studio Moretti Caselli**, who have been creating artistic stained-glass works since the mid-19th century, respecting the ancient techniques handed down from generation to generation. By visiting their museum-laboratory you will have the opportunity to admire their works and breathe in the history behind this ancient art.

Ask your Concierge to plan a craftsmanship tour with private driver!

ART & CUILTURE ROAD

Umbria is one of the smallest regions in Italy and entirely landlocked, but that does not limit the landscape. Umbria's countryside can be as breathtaking as its medieval towns, from the mountainous splendour of the Monti Sibillini national park (best reached from **Norcia**) to the softer countryside of the Valnerina and the beaches of **Lake Trasimeno**.



Umbria is renowned for its rustic countryside and historic hill towns of pinkish grey stone. It echoes the Middle Ages with a profusion of medieval villages, castles, and monasteries. Today, the old towns are Umbria's masterpieces.

In Perugia, the region's capital, and in the smaller centres of **Gubbio**, **Montefalco**, and **Todi**, you'll discover numerous Romanesque churches, civic palaces, and endless medieval nooks and crannies. Spoleto blends medieval monuments with Roman remains and some of Italy's oldest churches.

In **Orvieto**, Etruscan remains abound, and one of Italy's finest Romanesque-Gothic cathedrals perches on a high plateau.

Also **Spello** and **Montone** are towns not be missed during your trip in Umbria: two typical hill-top medieval hamlets that are both among the most beautiful villages listed in the Club of "Borghi più belli dell'Italia".

Half day price for English Speaking guide: € 250

Full day price for English Speaking guide: € 450



LIST OF SERVICES AVAILABLE

Laundry service * €25/laundering Ironing service * €40/hour Shopping-service * €60/hour Extra change of bed linen €5/bedroom Extra change of bath towels (3 towels) €8/person Extra change of pool towels (1 towel) €3/person Extra change of bathrobe €5/person Nespresso pack (10 capsules) €10/pack €10/each Socket adapter

Notes

- Above prices are inclusive of VAT (currently 22%).
- Services are supplied on demand and are subject to availability and to existing capacities.
- The minimum charge for any service requested is one hour, no fractionable times available.
- * Laundry service and ironing service are not available on Saturdays and Sundays.

TRANSFERS

Tenuta di Murlo is a private estate and all the roads within the estate are private roads.

Guests at the Deluxe Rooms may access the estate with their car only if they book one of the activities which take place at the New Farm area.

We strongly recommend our Guests have their own car during their holiday at Murlo to move independently around the Estate and in the area.

We are delighted to assist our Guests in renting a car with delivery/collection directly at the estate.

Please ask your Concierge to receive a rental car quote.

<u>Transfer services can only be arranged through our Concierge Office.</u>

Please note that transfer and/or Taxi services arranged directly by Guests are not allowed to enter the Estate.

Please contact our Concierge Office to arrange your transfer service. You are kindly requested to give us at least 24 hours advance to arrange the service.

CANCELLATION POLICY & GENERAL RULES

CANCELLATION POLICY

We require 7 days cancellation notice prior to your scheduled service, otherwise we will charge you a cancellation fee as below.

- 50% of the total amount of the service will be charged if you notify us about your cancellation between 7 days and 48 hours before your scheduled service.
- 100% of the total amount of the service will be charged if you notify us about your cancellation less than 48 hours before your scheduled service.

Any request of cancellation must be received via e-mail It is kindly requested to book the listed services and activities in advance and during office hours (between 9am and 7pm).

For bookings please contact your Concierge at concierge@murlo.com or info@murlo.com .

GRATUITIES

Should you wish to leave any gratuities during, or at the end of your stay (and we thank you in advance for your kind gesture), you are kindly requested not to leave them directly with the staff providing the requested services at the villas but with the Concierge team at the end of your stay. They will ensure these are passed on to the staff.